

C Division Business Plan 2007/08 – Overview Sheet

Priority 1 – Manage Resources Effectively

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	To reduce number of days lost due to Police Officer sickness	Less than 9 days average per person	8.8 Days			H R Manager <u>Audit trail (computer only)</u>
b	To reduce number of days lost due to Support Staff sickness	Less than 8.8 days average per person	8.8 Days			H R Manager <u>Audit trail (computer only)</u>
c	To minimise absences to training and reduce non-attendance rate	Based on % of vacancies on allocated training courses	10%			H R Manager <u>Audit trail (computer only)</u>
d	Number of hours worked by Special Constables on the Safer Neighbourhood Teams as against total time worked	Number of hours worked by Special Constables per month – total time / time spent on teams	Measure only			Insp. Russ Dakin

Priority 2 – Citizen Focused Policing

	Objective	Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Number of Neighbourhood Teams introduced across the Division	In line with Plan 2007/08	20			Chief Inspector
b	Monitor impact of Neighbourhood Teams – customer perceptions	Customer satisfaction survey	Measure only			Community Safety Inspector
c	Attendance at Forums, Consultative Groups, Parish Council Meetings	Minimum 80% attendance at relevant meetings	80%			Chief Inspector
d	Implementation of new schemes to increase levels of community engagement in line with National Community Safety Strategy	Introduction of new initiatives having medium / long term impact. (Three per section)	15			Chief Inspector

Priority 3 – Quality of Investigations

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Timely completion of crime investigations	All crime investigations must be completed within 6 months.	80%			D/Chief Inspector Sgt Lesley Turner
b	Reduce number of complaints received against Police staff/officers.	Reduce number of complaints received last year by 5%.	5% reduction			Superintendent Operations (Complaints HQ)
c	Improve quality of investigations to increase sanctioned detection rate	Number of offences taken into consideration	420 (35 per month)			D/Chief Inspector

Priority 4 – Frontline Service Delivery

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	% of Police Officers available for frontline duties		70%			HR Manager
b	% of time Beat Officers spend on the beat		90%			HR Manager
c	Efficiency savings achieved	1.5% Cashable 1.5% Non-Cashable	Measure Only			Divisional Commander Business Manager

Priority 5 – Reduce Overall Crime

	Objective	Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Reduce number of dwelling house burglary offences recorded.	1216	2.9% reduction			D/Chief Inspector
b	Reduce number of violence offences (excludes domestic violence and assault PC)	4781	1.5% reduction			Chief Inspector
c	Reduce number of Robbery offences recorded.		4% reduction			D/Chief Inspector
d	Reduce number of vehicle crime offences recorded.	2425	2.8% Reduction			D/Chief Inspector
e	Reduce number of Criminal Damage offences recorded.	5310	2.2% Reduction			Chief Inspector
f	Number of drug users entering Drug Treatment Programmes.	257 - 65 per quarter	5% increase			D/Chief Inspector DI Severns
g	Waiting time for drug users entering Drug Treatment Programme.		8 Days			D/Chief Inspector DI Severns

Priority 6 – Increase Sanction Detection Rates

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Offenders brought to justice		21000 (force target)			Information not available at Divisional level.
b	% Sanction Detection rate for all crime		27%			D/Chief Inspector
c	% Sanction Detection rate for House Burglary		21%			D/Chief Inspector
c	% Sanction Detection rate for Vehicle Crime		15%			D/Chief Inspector
d	% Sanction Detection rate for Violent Crime		50%			Chief Inspector
e	% Sanction Detection Criminal Damage		15%			Chief Inspector

Priority 7 – Reduce People’s Concerns about Crime

a	Number of ASBOs		10			Chief Inspector Insp. Palfreyman
b	Number of ABCs agreed		60			Chief Inspector Insp. Palfreyman
c	Reduce % of residents worried about crime	Decrease by 5% (Last year average = %. Highest = %)				Data produced as a result of surveys generated at HQ.
d	% Of Hate crime offences detected.		42%			Chief Inspector

Priority 8 – Serious and Organised Crime / Terrorism and Extremism

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Number of local and regional operations emanating from Tasking & Co-ordinating process.		Measure only			D/Chief Inspector DI Badmin
b	Number of 'Crack Houses' closed		Measure only			D/Chief Inspector DI Badmin
c	Amount of cash / assets accrued via POCA		Measure only			D/Chief Inspector DS Walton

Priority 9 – Fatal and Serious Injury Collisions

Objective		Target	Full Year Target	Actual to Date	On Target Y/N	Area/Departmental Comments
a	Number of fatal and serious injury collisions	Decrease number of road traffic collisions involving death or serious injury.	(Force target 568)			Chief Inspector (Business Support)

