

# Neighbourhood Policing CHARTER



**Tackling** Crime | **Reassuring** Communities | With **Strong** Local Policing

## To deliver on the priorities in the Police and Crime Commissioner's Police and Crime Plan

### Derbyshire Constabulary will:

- Increase officers' visibility in our communities.
- Listen to the concerns of residents and act quickly to address these issues.
- Inform communities swiftly about the work to tackle local problems.
- Ensure each neighbourhood has an identifiable and accessible local officer.
- Consult local communities regularly to ensure neighbourhood concerns are prioritised, are kept up to date and addressed.
- Work with local councillors and community groups to improve community safety.
- Keep stakeholders and residents well-informed about policing in the area.
- Help and encourage those wishing to establish volunteers schemes such as Neighbourhood Watch, Farm Watch and Community Speed Watch.
- Improve the response to 101 and 999 incoming calls for assistance.
- Help victims of crime to access the most appropriate support services, depending on individual needs.



Rachel Swann · QPM  
Chief Constable